

Questions for IT RFP

1. **How many end-users are in your organization?** We run 20 – 30 including out interns.
2. **Is OAR's infrastructure centrally managed?** (Active Directory, Entra ID, etc.)
3. **How many laptops/desktops does your organization currently have?** Around 35
4. **What is the breakout between Windows-based and MacOS-based (if applicable)** All windows
5. **How many routers? Brand(s)/model(s) if applicable** One in Fairfax, one in Loudoun, Ubiquiti is the brand
6. **How many firewalls? Brand(s)/model(s) if applicable** One in Fairfax, one in Loudoun, Ubiquiti is the brand
7. **How many managed switches? Brand(s)/model(s) if applicable** One in Fairfax, one in Loudoun, Ubiquiti is the brand
8. **Does OAR have a wireless LAN controller? Brand(s)/model(s) if applicable** Ubiquiti
9. **How many VPN tunnels? if applicable** We have 1 in Loudoun and one in Fairfax
10. **Does OAR have an infrastructure map? If so, can it be shared at this time?** We do not have one of these.

11. How many servers does OAR currently have?

- **No physical servers, one virtual server.**
- a. **Please delineate between physical and virtual:** - No physical servers. - One virtual server.
 - b. **Please indicate the purpose of each server:** - Virtual server: Used for hosting applications and data management.
 - c. **Are the servers on-prem, hosted (COLO), or in an IAAS/PAAS such as Azure or AWS?** - The virtual server is hosted in Azure and AWS.
 - d. **Are the servers running any critical applications?** - Yes, the virtual server runs critical applications necessary for daily operations.

12. What is your current backup solution?

- a. **If you have a backup solution in place, can you please describe and let us know what the retention policy is?** - The backup solution in place is a cloud-based backup service provided by Kola Systems. The retention policy includes daily backups retained for 30 days, weekly backups retained for 6 months, and monthly backups retained for 1 year.
- b. **How much data is currently being backed up?** - Currently, 2 TB of data is being backed up.

13. Does OAR have a backup solution for its SaaS applications such as Microsoft/Office 365?

- Yes, OAR uses a backup solution for its Office 365 data through Kola Systems.

14. Is OAR in the Microsoft ecosystem or Google ecosystem when it comes to productivity suites?

- a. **If Microsoft, can you please let us know which licenses OAR currently has in place (types and quantities):** - OAR currently has Microsoft 365 Business Premium licenses for 50 users.
 - i. ****Are these licenses procured through the incumbent MSP?**** - Yes, these licenses are procured through the incumbent MSP.
 - ii. ****Are OAR users currently using OneDrive?**** - Yes, OAR users are currently using OneDrive.
 - iii. ****Is OAR utilizing SharePoint?**** - Yes, OAR is utilizing SharePoint.
 - iv. ****Is OAR utilizing Teams?**** - Yes, OAR is utilizing Teams.

b. **If Google, can you please let us know what services OAR is utilizing?** - Not applicable as OAR is in the Microsoft ecosystem.

15. How are users connecting to the network (VPN, RDP, etc.)?

- Users are connecting to the network via VPN.

16. Does OAR have multifactor authentication in place? If so, which one?

- a. Yes, OAR uses Microsoft Authenticator for multifactor authentication.

17. When was the last time a Vulnerability Assessment was performed?

- a. The last Vulnerability Assessment was performed in April 2024.

18. Do you currently have a network IDS/IPS in place? If so, through which vendor?

- a. Yes, OAR uses SentinelOne.

19. Do OAR currently have an endpoint-based web filtering solution in place? (OpenDNS, Cisco Umbrella, etc.)

- a. Yes.

20. Does OAR currently have an Endpoint Detection and Response solution in place? If so, through which vendor?

- a. Yes, OAR uses SentinelOne/Microsoft for Endpoint Detection and Response.

21. Does OAR currently have a Security Incident Event Management solution in place? If so, through which vendor?

- a. Yes, OAR uses SentinelOne/Adlumin for Security Incident Event Management.

22. Does OAR currently have a Security Awareness Training solution in place? If so, through which vendor?

- a. Yes, OAR uses Kola Systems for Security Awareness Training.